



Change management

ITP Social Protection

What we will address

- Change – basic things on change and a couple of real life cases
- Change management – culture and system
- Cost / benefit – how to make a business case
- Project and project management

What we *wont* address

- Details on the Result Based Management method – this will be during the swedish phase
- Details on different other methods, we will do an overflight of lots of things though

Learning objectives

